



North Harbour
Medical Centre

16/326 Sunset Rd
Mairangi Bay
Auckland 0632

P: 09 479 2083

E: reception@nhmc.co.nz

W: www.nhmc.co.nz

North Harbour Medical Centre – Payment policy

- **Prescriptions:** Your account must be clear before your prescription will be processed.
- **Appointments:** Your account must be clear before making an appointment. Payment is required on the day for all services.
- **Cancellations:** You must give at least four hours of notice to cancel a booked appointment, or you may incur a normal consultation fee.
- **Additional Fees:** Extended consultations, procedures, nurse consultations, and medical consumables are charged separately.
- **Unpaid Accounts:** Unpaid accounts go to debt collection, and you are responsible for those extra recovery costs, and until cleared no appointments or prescriptions will be allowed.
- **Discounts:** If you hold a valid Community Services Card (CSC), you will receive reduced fees.
- **Payment plans:** can be requested through the Practice Manager. You will need to make weekly payments to your outstanding account and any new consultations / scripts etc need to be paid in full at the time.